

General Terms and Conditions

Legal information

Château La Martinette is a non-trading agricultural company with a capital of 72,356,866.13 euros, registered in the Draguignan Trade and Companies Register under number 499 663 300, whose registered office is located at 4005 chemin de la Martinette - 83510 LORGUES, hereinafter referred to as "LA MARTINETTE",

VAT NUMBER: FR 24 499 663 300 000 14

SIREN NUMBER: 499 663 300

Tel: 04 94 73 84 93

Email: contact@lamartinette.fr

Article 1. Subject

These General Terms and Conditions of Sale (hereinafter referred to as the "GTC") define the terms and conditions of ordering, payment, delivery and management of any returns in the context of the sale of products (the "Products") by LA MARTINETTE via its merchant website www.chateaulamartinette.com (hereinafter referred to as the "Site") to any natural person of legal age who is a consumer, thus excluding any professional purchase for resale (hereinafter referred to as the "Customer").

These GTC apply to the exclusion of all other conditions and in particular those applicable to sales in shops or by means of other distribution or marketing channels for the Products. All other documents, such as leaflets, emailing, catalogues or photographs of the Products are only indicative.

They are accessible at any time on the Site and shall prevail, if necessary, over any other version or any other contradictory document. They must be accepted by the Customer prior to the validation of any order for Products.

Any sale of Products by LA MARTINETTE to the Customer is therefore governed, without restriction or reservation, by these GTC. Consequently, the fact that the Customer places an order on the Site implies that the Customer accepts these GTC without reservation. By placing an order on the Site, the Customer undertakes to be at least eighteen (18) years old and to have the legal capacity to enter into this contract on the date of the order, it being recalled that, in accordance with Article L. 3342-1 of the French Public Health Code and Ordinance No. 59-107 of 7 January 1959 and Law No. 74-631 of 5 July 1974, the sale and offer of alcoholic beverages to minors and persons of equivalent age are prohibited. The Customer also undertakes to ensure that his order is not intended for consumption by minors.

Article 2. Modification

LA MARTINETTE reserves the right to modify these GTC at any time. The modifications of these GTC are enforceable against the Customers of the Website as of their publication on line and cannot be applied to transactions concluded previously. All orders placed are subject to the GTCs posted online on the day of the order.

Article 3. Products offered for sale

The Products offered for sale are those which appear on the Site. Each Product is accompanied by a description of its essential characteristics and in particular its own specifications and one or more photographs, which are not contractual. The Customer is obliged to read them before placing an order, the choice and purchase of a Product being the sole responsibility of the Customer.

We only sell boxes of six (6) seventy-five centilitre (75 cl) bottles, and boxes of three (3) one hundred and fifty centilitre (150 cl) bottles.

LA MARTINETTE undertakes to supply the Product ordered by the Customer within the limits of available stocks. Considering the rare nature of certain Products, which are also subject to the vagaries of the weather, LA MARTINETTE reserves the right to apply restrictions on the quantities available.

The Products displayed as available at the time of the order may sometimes no longer be available at the time of processing by LA MARTINETTE, despite the regular updating of the Products database. LA MARTINETTE shall not be liable in the event that the Products are unavailable or out of stock.

If the Products can be restocked, LA MARTINETTE will inform the Customer by any means and the Products will be shipped as soon as they are in stock. In this case, the delivery times set out in article 7.3 shall apply from the time of restocking.

If the Products cannot be restocked, LA MARTINETTE will inform the Customer by any means, and will propose an equivalent Product. The Customer may then either accept the proposal or refuse it and request a refund of the entire order. Where applicable, a full refund or payment of the difference between the unavailable Product and the replacement Product will be made by the same means of payment initially used within a maximum period of fourteen (14) days.

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Article 4. Prices

The prices are expressed, for each of the Products listed on the Site, in Euros, all taxes included, excluding the costs of processing, shipping, delivery, transport and customs taxes, which will be mentioned, if applicable, before the order is validated and invoiced in addition.

If the Customer requests a faster or more expensive shipping method than standard shipping, additional shipping charges will apply.

The payment requested from the Customer corresponds to the total amount of the order, including these costs.

The prices quoted are firm and non-revisable during their period of validity. LA MARTINETTE reserves the right to change its prices at any time. The price applicable to the Customer will be the price displayed on the Website on the day of the order. The price displayed on the Website takes into account any promotional operations implemented by LA MARTINETTE on the Website.

Article 5. Ordering

5.1 Ordering process

Orders must be placed by the Customer on the Site, following the ordering process described below:

The Customer first selects the Products and adds them to his/her basket. The Customer selects the Products and adds them to his/her basket. He/she validates his/her basket and enters his/her billing address and delivery address as well as a surname, a first name, an email address and a mobile phone number.

He/she certifies that he/she is of legal age to order the Products, he/she reads the GTC and ticks the box "I have read and accept the GTC". The order is registered when the customer has accepted the GTC by ticking this box. The Customer then chooses his/her payment method and validates the payment after verifying the information related to his/her order.

Finally, LA MARTINETTE sends an order confirmation e-mail to the e-mail address provided by the Customer.

During the ordering process, the Customer may view the details and total amount of his/her order at any time, and correct any errors, before confirming it to express his/her acceptance. The Customer alone is responsible for any errors made during the ordering process.

Any order placed, validated by the Client and confirmed by LA MARTINETTE under the terms and conditions described above, on the Website, constitutes the formation of a contract concluded at a distance between the Client and LA MARTINETTE. In the absence of proof to the contrary, the data recorded in LA MARTINETTE's computer system constitutes proof of all transactions concluded with the Client.

5.2 Terms and conditions of the order

By placing an order, the Customer expressly accepts the prices, the descriptions of the Products and the GTC.

Orders are validated as soon as possible by email. No subsequent modification is possible without the express agreement of LA MARTINETTE. By placing an order on the Site, the Client expressly waives the benefit of Article 1587 of the French Civil Code, according to which the sale of wine is only definitively concluded after tasting and approval by the buyer.

LA MARTINETTE reserves the right to refuse or cancel an order :

- if the quantities of Products ordered are abnormally high for buyers with the status of consumers;
- a Customer who does not have the capacity to contract in accordance with article 1 of these GTC;
- a Customer with whom there has been a previous payment incident.

5.3 Cancellation of an order

In order to be taken into consideration, any request to cancel an order must be made before LA MARTINETTE ships the Products, by telephone or e-mail, specifying the name, first name, amount and order number.

Article 6. Terms and conditions of payment of the order

The price is payable in full on the day the Customer places the order.

The Customer must make payment immediately upon ordering by : Carte Bleue, Visa, Mastercard. The Customer will then be redirected to the payment interface of LA MARTINETTE's banking partner, which is 3D Secure. For any other payment method, the Client must contact LA MARTINETTE directly. Payments made by the Client shall only be considered final after the actual collection of the amounts due by LA MARTINETTE.

The Client guarantees LA MARTINETTE that he/she has the necessary authorisations to use the credit card used.

An invoice shall be issued by LA MARTINETTE and given to the Client upon delivery of the ordered Products.

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Article 7. Delivery of the Products

7.1 Delivery address

The Products ordered are delivered to the address indicated by the Customer at the time of ordering on the Website, in Metropolitan France only.

In the event that the Products are returned to LA MARTINETTE due to an incomplete or false address, LA MARTINETTE will contact the Customer to inform him/her and request additional information or a new delivery address. The new delivery period shall start to run upon receipt of the information concerning the new address and the costs of this redelivery shall be borne by the Customer. Under no circumstances shall LA MARTINETTE be liable for the impossibility of delivering the Products in due time and place.

7.2 Transport and reception of the Products

The Products are insured by LA MARTINETTE during their transport in metropolitan France and travel at its own risk.

The transfer of ownership and the related risks of loss and deterioration will only take place when the Customer takes physical possession of the Products.

It is the Customer's responsibility to check the condition of the packaging as well as the nature, condition, quantity, quality of the Products and more generally the conformity of the Products delivered with the content of the order concerned and to make all necessary observations in the event of breakage, damage or shortages by clearly expressing his reservations on the delivery receipt. The signing of the delivery receipt without reservation shall constitute acceptance by the Customer.

Before signing the delivery receipt, in the event of a discrepancy, the Customer must refuse the delivery. The carrier will inform LA MARTINETTE, which undertakes to reship an identical Product to the Customer as soon as possible. Subject to LA MARTINETTE's determination that the Customer's refusal to accept the delivery is justified, LA MARTINETTE shall bear the costs of reshipment. The Customer shall not be entitled to a refund of the Product and the delivery charges.

After signing the delivery receipt, in the event of any anomaly noted by the Customer, he/she shall inform LA MARTINETTE and the carrier by registered letter with acknowledgement of receipt within twenty-four (24) hours after the delivery.

From the time of delivery, LA MARTINETTE shall not be responsible for the risks of loss or deterioration of the Products or for any damage that the Customer may cause to the Products.

7.3 Delivery time

The Customer's order will be dispatched within a maximum of three (3) working days from receipt of full payment, subject to the availability of the Products ordered.

In any event, the order will be delivered within a maximum of thirty (30) days provided that the delivery address is complete and accurate and that the telephone number is valid. In the event that LA MARTINETTE fails to comply with this delivery period, the Customer may request LA MARTINETTE to make the delivery within a reasonable additional period of time, by registered letter with acknowledgement of receipt sent to the following address: 4005 chemin de La Martinette 83510 LORGUES.

Only if LA MARTINETTE has not complied within this period of time, the Customer has the possibility to cancel the contract, under the same terms. LA MARTINETTE undertakes to use its best efforts to deliver the Products ordered by the Client within the specified deadlines. However, the Customer acknowledges that delivery times are not an essential condition of the contract with LA MARTINETTE.

Failure by LA MARTINETTE to meet the payment deadlines shall not give rise to any compensation.

7.4 Cases of force majeure

The Parties shall not be liable if the non-performance or delay in the performance of any of their obligations as described herein is due to force majeure, as defined in Article 1218 of the Civil Code.

Therefore, LA MARTINETTE shall not be held responsible for delays, losses, damages, quality deterioration, errors or failure to deliver.

It is specified that such a situation includes any event or cause beyond LA MARTINETTE's control that hinders or stops supplies or deliveries by LA MARTINETTE or its suppliers or subcontractors, and prevents LA MARTINETTE in good faith from delivering the Products ordered.

Article 8. Liability

LA MARTINETTE guarantees that it will provide Products that comply with the regulations in force and with the characteristics advertised on the Site.

LA MARTINETTE shall not be held liable in case of incomplete or erroneous data entry by the Customer, in case of stock shortage or unavailability of the Products, in case of consequential damages due to non-compliance with the delivery time, or for any case of force majeure as described in article 7.4 and, in general, for all events beyond LA MARTINETTE's control that do not allow for the proper execution of the order.

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Article 9. RETENTION OF TITLE CLAUSE

IT IS EXPRESSLY AGREED BETWEEN THE PARTIES THAT THE PRODUCTS REMAIN THE PROPERTY OF LA MARTINETTE UNTIL THE COMPLETE AND PERFECT PAYMENT OF THE ORDER IN ACCORDANCE WITH THE LAW N°80.335 OF MAY 12, 1980. THE TRANSFER OF OWNERSHIP TO THE CUSTOMER WILL TAKE PLACE ON THE DAY OF FULL PAYMENT OF THE PRICE.

Article 10. Right of withdrawal

10.1 Exercising the right of withdrawal

In accordance with article L. 221-18 of the French Consumer Code, as a consumer, the Customer may exercise his/her right of withdrawal within fourteen (14) days of receiving the Products ordered. The Customer does not have to give any reasons and will not be subject to any penalties.

To exercise this right of withdrawal, the Customer must notify his intention to withdraw, before the expiry of the withdrawal period, by means of an unambiguous statement via :

- a letter containing his name, address and possibly his telephone number and e-mail address sent to the address (the postmark being proof of this): 4005 chemin de La Martinette 83510 LORGUES;
- an e-mail containing his name, address and possibly his telephone number and e-mail address sent to the address (the date of sending being taken as proof): contact@lamartinette.fr
- the non-mandatory withdrawal form attached to these GTC.

10.2 Terms and conditions for returning the Products

The Customer undertakes, within fourteen (14) days of sending his/her decision to withdraw, to return the Products, in their original condition and packaging, in a perfect state for resale, to the following address: 4005 chemin de la Martinette - 83510 LORGUES.

The transport of the returned Products is the responsibility of the Customer, who must choose an appropriate method of return.

The cost of return shipment shall be borne by the Client. LA MARTINETTE will reimburse the Customer for the full price paid, including delivery costs (corresponding to the least expensive method of adapted standard delivery), as soon as possible and no later than fourteen (14) days following the date on which LA MARTINETTE was informed of the Customer's decision to withdraw.

The refund shall be made using the same payment method as the one used by the Customer for the initial transaction, unless the Customer expressly agrees that LA MARTINETTE may use another payment method and provided that the refund does not incur any costs for the Customer. In accordance with Article L. 221-24 of the French Consumer Code, LA MARTINETTE may defer the refund until it receives the Product(s) or until the Customer provides proof of shipment, whichever comes first. Proof of shipment of the Product is defined as any means of proving to LA MARTINETTE, without any possible dispute, that the Product was shipped.

It is reminded that the Customer is liable, in case of withdrawal after use of the Product(s), for the depreciation of the Product(s) resulting from handling other than that necessary to establish the nature, characteristics and proper functioning of the Product(s). According to the European Commission, these manipulations are those that a consumer can carry out in a shop, for the goods offered for sale there.

Article 11. Guarantees

LA MARTINETTE is bound to its Clients by the legal warranty of conformity mentioned in articles L. 217-3 to L. 217-20 of the French Consumer Code and by the warranty relating to defects in the item sold, under the conditions set forth in articles 1641 and following of the French Civil Code.

In the event of non-conformity of the Products, the Customer is invited to contact LA MARTINETTE (by mail, email or telephone), which will take care of the matter by indicating the terms of return, replacement or reimbursement.

The Customer has two (2) non-cumulative choices:

When acting under the legal guarantee of conformity, the Customer :

- has a period of two (2) years from the delivery of the Product to act;
- may choose between replacing the Product, subject to the cost conditions provided for in Article L. 217-9 of the French Consumer Code;
- if the replacement of the Product is impossible, if the solution requested by the Customer has not been implemented within one (1) month or if this solution cannot be implemented without major inconvenience for the Customer given the nature of the Product and the use he/she is looking for, the Customer may obtain a refund in exchange for the return of the item or a reduction in the price if he/she wishes to keep it. However, the sale may not be cancelled if the lack of conformity is minor.
- is exempted from proving the existence of the lack of conformity of the Product during the twenty-four (24) months following the delivery of the goods.

On the other hand, the Customer may decide to implement the guarantee against hidden defects of the thing sold within the meaning of Article 1641 of the Civil Code. In this case, the Customer may choose either to cancel the sale or to reduce the sale price in accordance with Article 1644 of the Civil Code.

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Proof of the absence of defects may be provided, in particular after tasting by LA MARTINETTE's oenologists.

The legal texts concerning the existence, the conditions of implementation and the content of the legal guarantee of conformity are reproduced below:

Article L. 217-3 of the Consumer Code:

"The seller delivers goods that comply with the contract and the criteria set out in Article L. 217-5.

He shall be liable for any lack of conformity existing at the time of delivery of the goods within the meaning of Article L. 216-1, which appear within two years of delivery.

In the case of a contract for the sale of goods comprising digital elements:

1. Where the contract provides for the continuous supply of digital content or a digital service for a period of less than or equal to two years, or where the contract does not determine the duration of the supply, the seller shall be liable for any lack of conformity of the digital content or digital service that appears within two years of the delivery of the goods;

2. Where the contract provides for the continuous supply of digital content or a digital service for a period of more than two years, the seller shall be liable for lack of conformity of that digital content or digital service which becomes apparent during the period for which it is supplied under the contract.

For such goods, the applicable period shall not deprive the consumer of his right to updates in accordance with the provisions of Article L. 217-19.

The seller shall also be liable, during the same periods, for any lack of conformity resulting from the packaging, the assembly instructions or the installation when the latter was made his responsibility by the contract or was carried out under his responsibility, or when the incorrect installation, carried out by the consumer as provided for in the contract, is due to shortcomings or errors in the installation instructions provided by the seller.

This guarantee period applies without prejudice to Articles 2224 et seq. of the Civil Code. The starting point of the limitation period for the consumer's action shall be the day on which the consumer becomes aware of the lack of conformity.

Article L. 217-4 of the Consumer Code

"The goods are in conformity with the contract if they meet the following criteria, where applicable:

1. It corresponds to the description, type, quantity and quality, in particular with regard to functionality, compatibility, interoperability or any other characteristic provided for in the contract;

2. It is fit for any special purpose intended by the consumer, made known to the seller at the latest at the time of the conclusion of the contract and accepted by the latter;

3. It is delivered with all the accessories and installation instructions to be provided in accordance with the contract;

4. It shall be updated in accordance with the contract.

Article L. 217-5 of the Consumer Code

" I. In addition to the criteria of conformity with the contract, the good is in conformity if it meets the following criteria:

1° It is fit for the use normally expected of goods of the same type, taking into account, where applicable, any provisions of European Union law and national law as well as all technical standards or, in the absence of such technical standards, specific codes of conduct applicable to the sector concerned;

2° Where applicable, it has the qualities which the seller has presented to the consumer in the form of a sample or model before the conclusion of the contract;

3° Where applicable, the digital elements it contains are provided according to the most recent version available at the time the contract is concluded, unless the parties agree otherwise;

4° Where applicable, it is delivered with all the accessories, including packaging, and installation instructions that the consumer may legitimately expect;

5° Where applicable, it is supplied with the updates that the consumer may legitimately expect, in accordance with the provisions of Article L. 217-19;

6° It corresponds to the quantity, quality and other characteristics, including durability, functionality, compatibility and safety, that the consumer can legitimately expect for goods of the same type, taking into account the nature of the goods as well as public statements made by the seller, by any person upstream in the transaction chain, or by a person acting on their behalf, including in advertising or on labelling.

II. However, the seller shall not be bound by any of the public declarations mentioned in the preceding paragraph if he demonstrates that

1° That he did not know them and was not legitimately in a position to know them ;

2° That at the time of the conclusion of the contract, the public statements had been corrected under conditions comparable to the initial statements; or

3. that the public statements could not have influenced the decision to purchase.

III. the consumer may not contest the conformity by invoking a defect relating to one or more particular characteristics of the goods, which he was specifically informed deviated from the conformity criteria set out in this article, and to which he expressly and separately agreed at the time of conclusion of the contract.

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Article L. 217-28 of the Consumer Code:

"When the consumer asks the guarantor, during the course of the legal guarantee or the commercial guarantee granted to him at the time of the acquisition or repair of a good, for repair covered by this guarantee, any period of immobilisation suspends the guarantee that was still running until the delivery of the repaired good. This period shall run from the date of the consumer's request for action or from the time the goods are made available for repair or replacement, if this starting point is more favourable to the consumer.

The guarantee period is also suspended when the consumer and the guarantor enter into negotiations with a view to an amicable settlement.

The legal texts concerning the existence, the conditions of implementation and the content of the guarantee against hidden defects of the thing sold are reproduced below:

Article 1641 of the Civil Code:

"The seller is bound by the warranty for hidden defects in the thing sold which render it unfit for the use for which it was intended, or which so diminish this use that the buyer would not have acquired it, or would only have given a lower price for it, if he had known about them.

Article 1648 paragraph 1 of the Civil Code:

"The action resulting from redhibitory defects must be brought by the buyer within two years of the discovery of the defect".

Article 2232 of the Civil Code: "The postponement of the starting point, the suspension or interruption of prescription may not have the effect of extending the period of extinctive prescription beyond twenty years from the day on which the right arose.

Article 12. Personal data

The Customer's personal data is collected and processed by LA MARTINETTE for the purpose of executing and managing orders placed by the Customer on the Website.

In accordance with Law n°78-18 of 6 January 1978, known as the "Data Protection Act", as amended by Law n°2018-493 of 20 June 2018, and with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data (RGPD), the Customer may at any time, in the context of their relationship with LA MARTINETTE, the right to access, rectify and delete their personal data with LA MARTINETTE, the right to withdraw their consent, to request the portability of their personal data, to object to the processing of their personal data or to request the limitation of the processing and to define directives on the fate of their personal data after their death.

The Client may exercise these rights by contacting LA MARTINETTE by mail (4005 chemin de la Martinette - 83510 LOGUES) or by email (contact@lamartinette.fr).

To learn more about the details of the personal data processing carried out by LA MARTINETTE and the methods of exercising these rights, the Client may consult LA MARTINETTE's privacy policy on each of the pages of the Site or by clicking on the following link <https://chateaulamartinette.com/en/home>

Article 13. Cookies

The Website uses cookies. These are small text files stored on the Customer's hard drive, most of which are intended to enable or facilitate navigation and are necessary for the proper functioning of some of the Site's services.

The Customer may express his consent or oppose the use of cookies by setting his connection device appropriately.

The "Help" section of most browsers indicates how to proceed with the setting.

Article 14. Intellectual Property

All elements (database, graphics, texts, photographs, etc.) appearing on the Website are protected by intellectual property rights belonging to LA MARTINETTE.

No reproduction (other than for strictly private use) of any of the elements of the Website, nor any hypertext link to the Website, may be made without the express prior consent of LA MARTINETTE.

Article 15. Abuse of alcohol

Alcohol abuse is dangerous to your health. Consume in moderation.

Article 16. Applicable law

These GTC are subject to French law. In the event that any of the terms of the GTC are considered illegal or unenforceable by a court decision, the other provisions shall remain in force.

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Article 17. Settlement of disputes

All disputes to which the purchase and sale operations concluded in application of these GTC could give rise concerning their validity, interpretation, execution, termination, consequences and consequences will be submitted to the competent courts under the conditions of common law. In the event of a dispute, we invite the Customer to seek an amicable solution by contacting our Customer Service Department beforehand by sending a letter to the following address CHÂTEAU LA MARTINETTE, 4005 chemin de la Martinette - 83510 LORGUES or an e-mail to the following address: contact@lamartinette.fr.

If this claim relates to a Product, the latter must, within this time limit, be kept in its original condition or packaging so that any claim can be taken into account. In the event that the complaint request to the Customer Service Department is unsuccessful or in the absence of a response from this department within a period of two (2) months, the Customer is informed that he/she may in any event have recourse to conventional mediation, in particular with the Consumer Mediation Commission or with existing sectoral mediation bodies. The parties to the contract remain free to accept or refuse recourse to mediation and, in the event of recourse to mediation, to accept or refuse the solution proposed by the mediator.

Article 18. Translation

These GTC have been drafted in French and may be translated. It is agreed that in case of difficulty of interpretation, the French version shall prevail.

Appendix - Withdrawal form

By mail to the attention of : CHÂTEAU LA MARTINETTE, 4005 chemin de la Martinette - 83510 LORGUES
or by email to the following address: contact@lamartinette.fr

I hereby notify you of my withdrawal from the contract for the sale of the Products listed below:

- Ordered on (*) / received on (*) :
- Order number :
- Name of the Customer(s) :
- Address of the Customer(s) :

Customer's signature (only in case of notification of this form on paper) :

Date :

(*) *Delete as appropriate.*

INFORMATION ON EXERCISING THE RIGHT OF WITHDRAWAL :

You have the right to withdraw from this contract without giving any reason within fourteen (14) days following the day on which you, or a third party other than the carrier and designated by you, takes physical possession of the goods.

To exercise the right of withdrawal, you must notify us of your decision to withdraw from this contract by means of an unambiguous statement (e.g. letter sent by post, fax or e-mail). You may use the model withdrawal form but this is not obligatory. For the withdrawal period to be respected, it is sufficient that you send your communication on the exercise of the right of withdrawal before the withdrawal period expires.

If you withdraw from this contract, we shall refund all payments received from you, including delivery costs (with the exception of any additional costs arising from the fact that you have chosen a delivery method other than the cheaper standard delivery method offered by us) without undue delay and in any event no later than fourteen (14) days from the day on which we are informed of your decision to withdraw from this contract. We will make the refund using the same method of payment that you used for the original transaction, unless you expressly agree to a different method; in any event, this refund will not incur any costs for you. Insert your name, geographical address and, where available, your telephone number, fax number and e-mail address. You can also fill in and submit the sample withdrawal form or other unambiguous statement on our website. If you use this option, we will send you an acknowledgement of receipt of the withdrawal by email without delay.

We may defer the refund until we have received the relevant Products or you have provided proof of dispatch of the Products, whichever is the earlier. You must return the goods to the company's headquarters without undue delay and, in any event, no later than fourteen (14) days after you have informed us of your decision to withdraw from this contract. This period is deemed to have been respected if you return the Products before the expiry of this fourteen (14) day period.

The Customer shall bear the direct costs of returning the Products.

You are only liable for the depreciation of the Products resulting from handling other than that necessary to establish the nature, characteristics and proper functioning of the Products concerned.



Tél. : +33 (0)4 94 73 84 93
www.chateaulamartinette.com
contact@lamartinette.fr

Château La Martinette - 4005 Chemin de la Martinette - 83 510 Lorgues



L'abus d'alcool est dangereux pour la santé, à consommer avec modération